**Name: \_Pan\_Chen\_**\_\_\_\_\_\_\_

**Lab 2**

**Problem 1:**

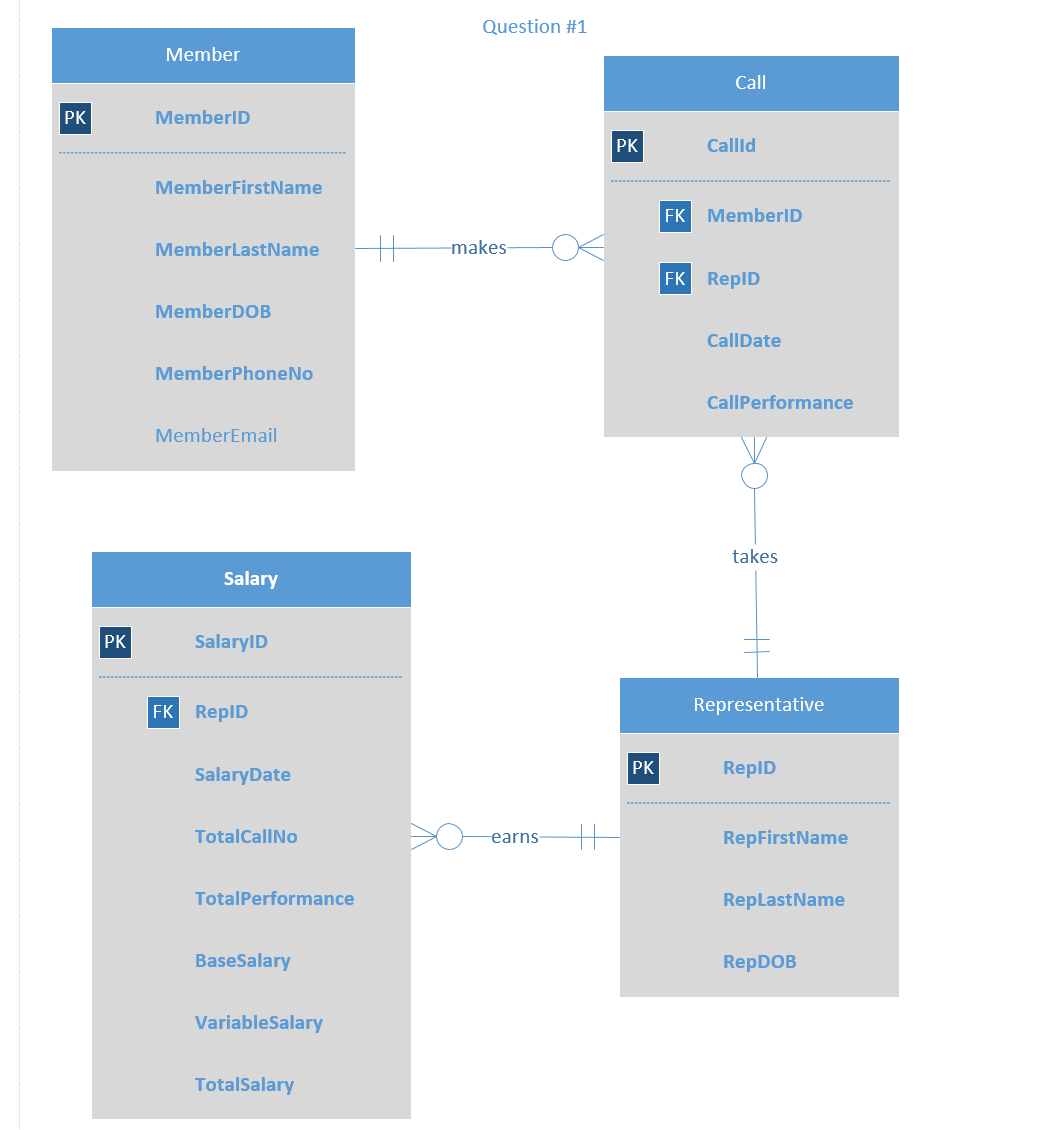
**Business rules:**

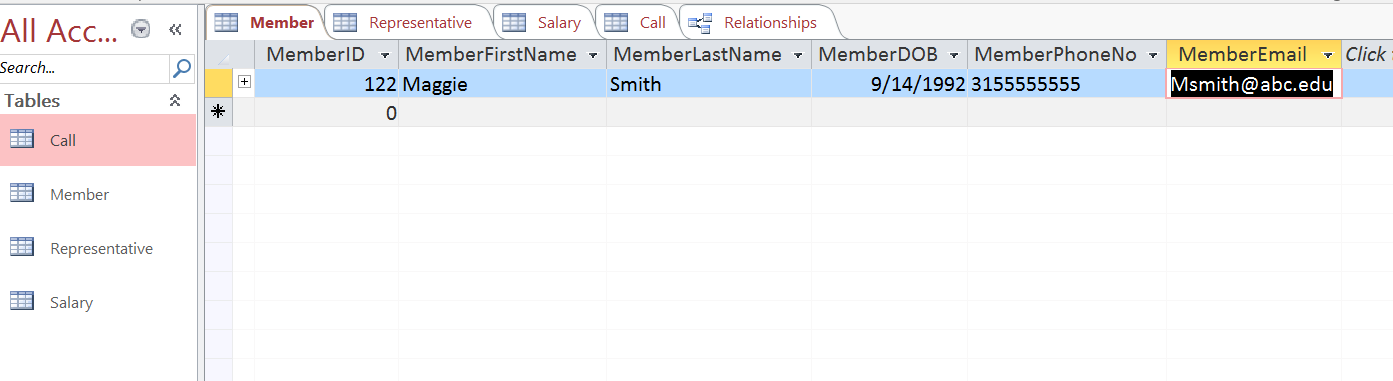
A customer can make as many calls as he/she wants.

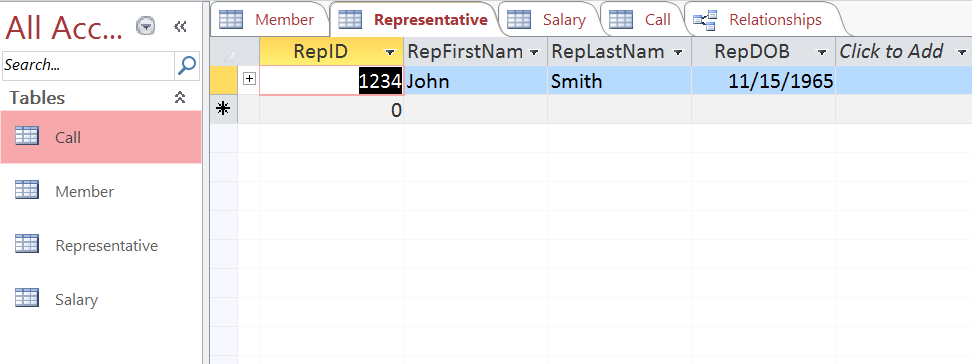
A call can only be handled by one customer service representative.

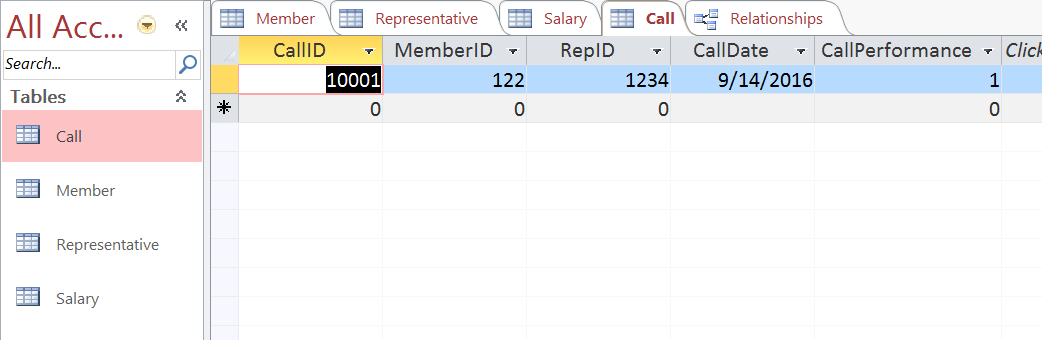
A customer service representative could handle as many calls as assigned to him or her.

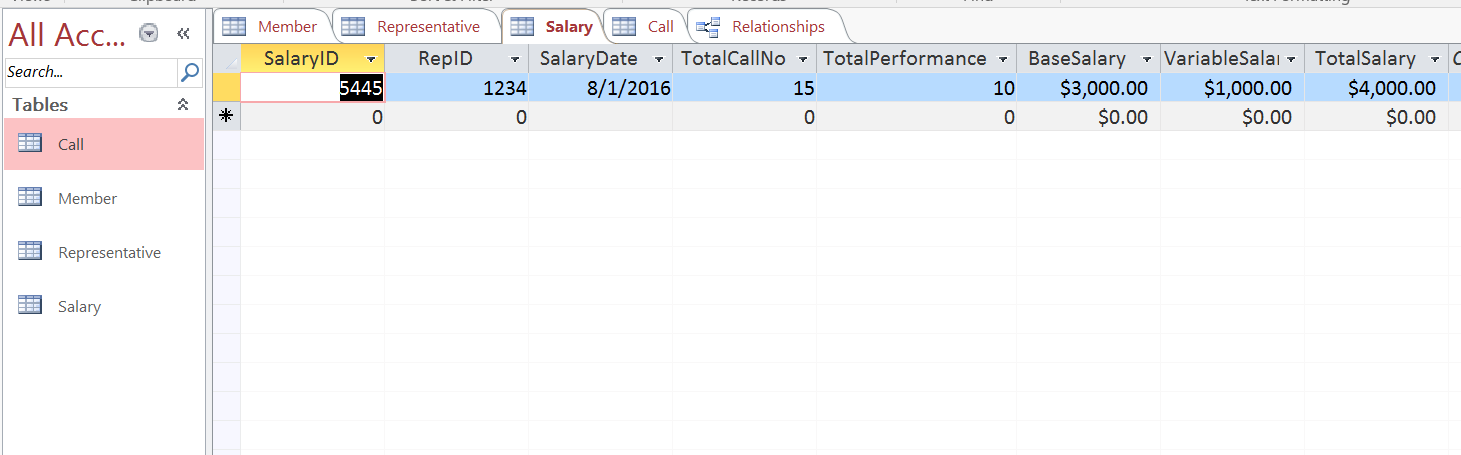
A customer service representative earns salary once each month on the first day.

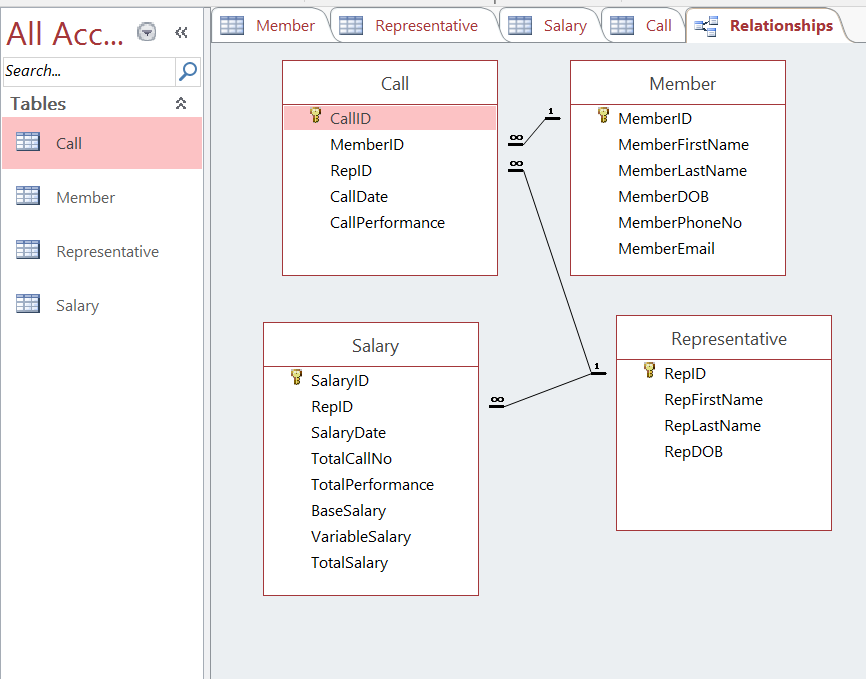












**Problem 2:**

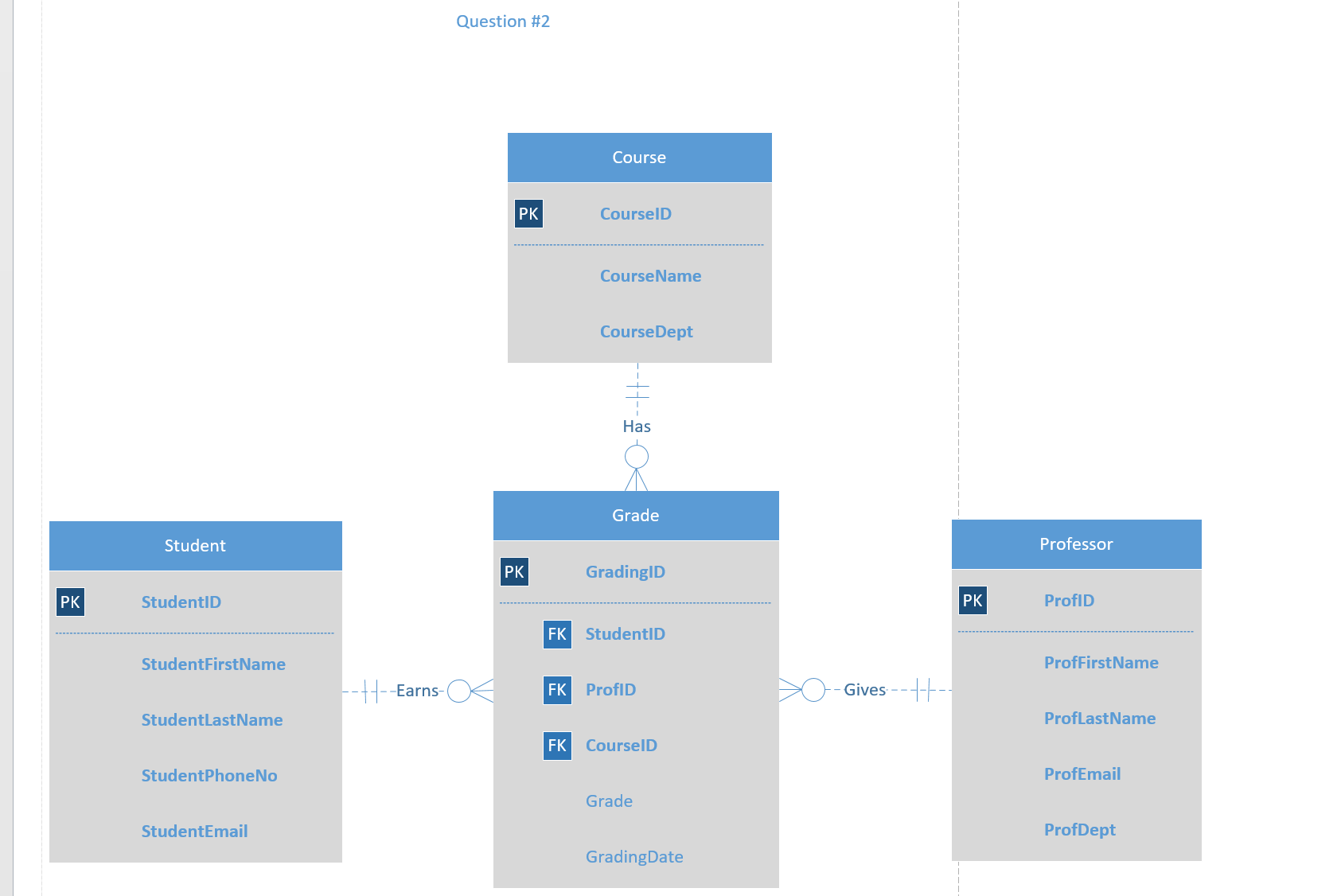
**Business Rules:**

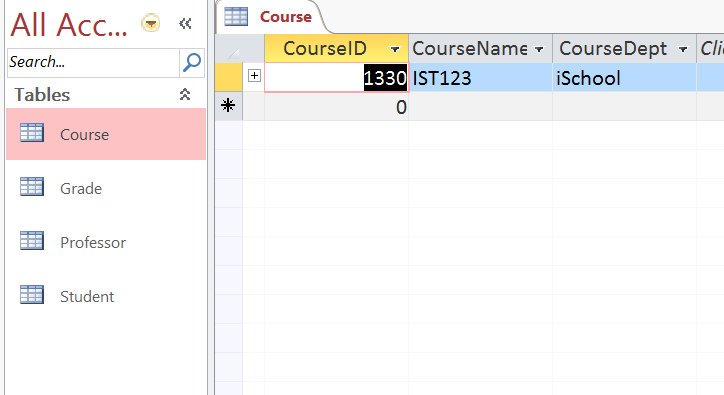
A student could earn many grades from different courses, one from each completed course.

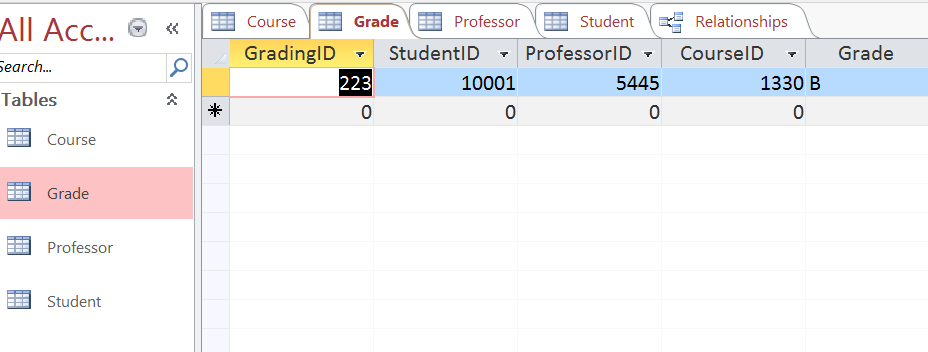
A professor could give grades to different students in different courses he/she teach, one for each student in each completed course.

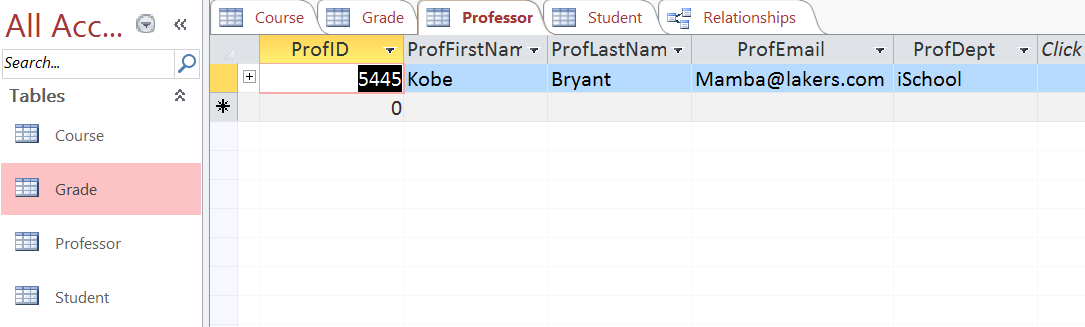
A course could only be taught by one professor.

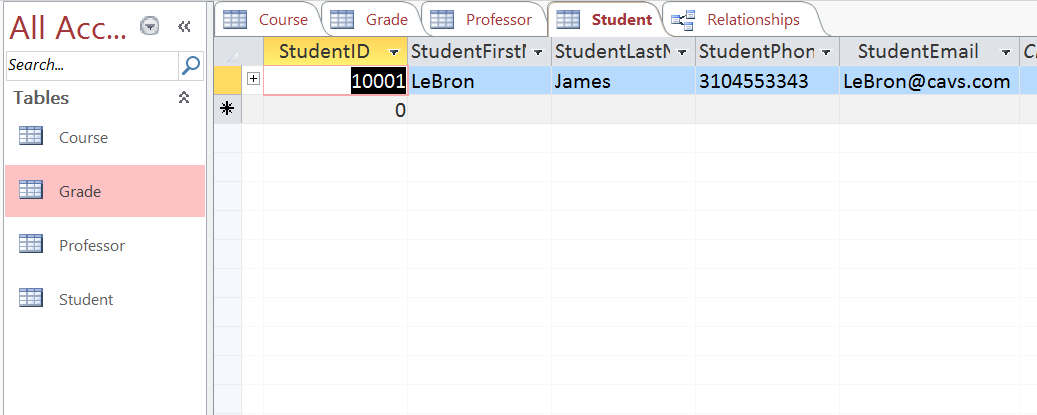
A course could have many grades for different students, each student enrolled in a course will earn a grade after completing the course.

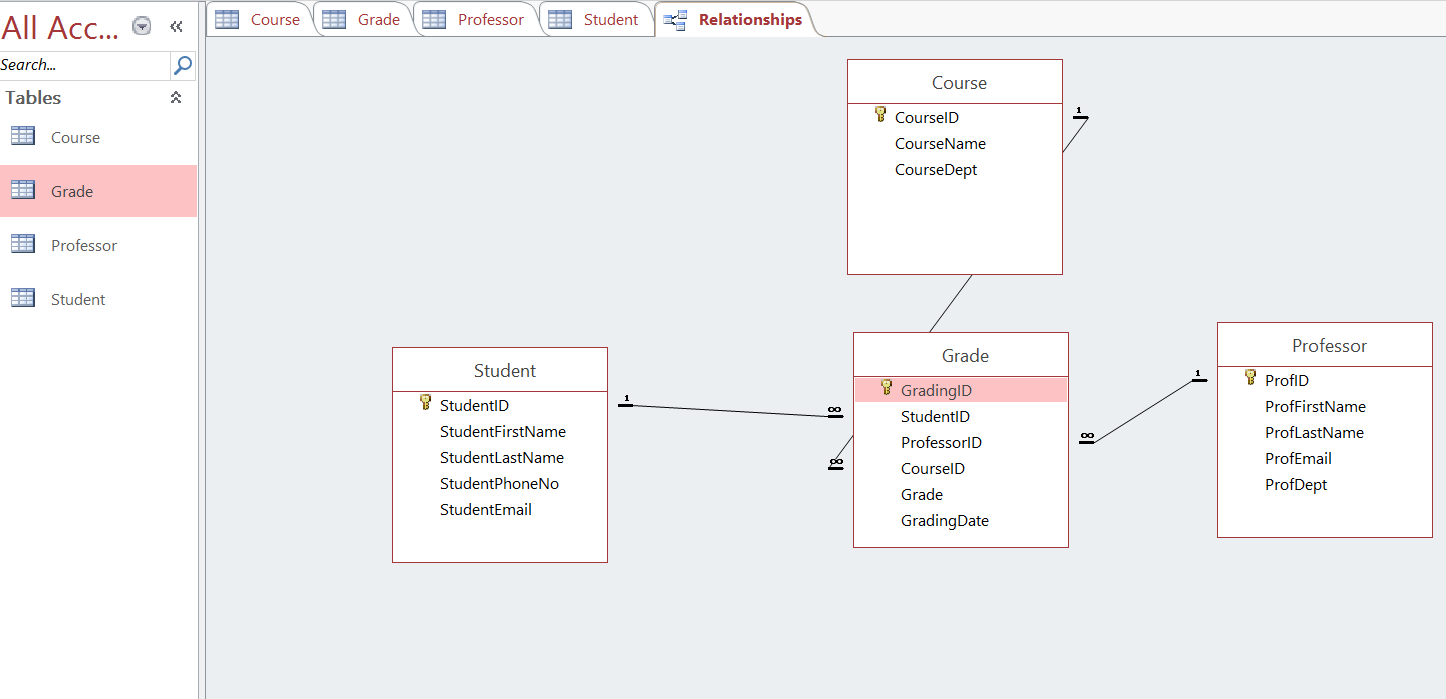












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